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Ways Multifamily Leaders Create Positive Vibes Onsite



1 Be Available and Approachable



Only 50% of employees say they have an approachable manager. Half of all team members are either afraid to talk to their boss or never get a chance to do so. Make it a point to connect with everyone you supervise daily, even if it's only a quick conversation.

2 Wear Rose-Colored Glasses



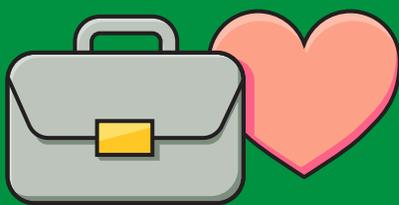
The best property management leaders are optimists. They know how to make the best out of challenging workplace situations including cranky residents, filthy move-outs, and late rent payments. Mind your attitude when you're the boss because attitudes are contagious. If you want enthusiasm from your team, lead with a smile—and a sense of optimism.

3 Drop-Kick Obstacles Out of the Way



As the boss, you have more power than your team members do. Use that power to make work easier for them. Is broken equipment slowing down unit turns? Authorize the repair or replacement. Is an unfair policy impacting satisfaction? Make a phone call to your boss. View your role as getting things done on behalf of your associates, and their satisfaction will be your

4 Model Work/Life Balance



Working around the clock is bad for a person's physical, mental, and relationship health. Model healthier behavior for your team members: work reasonable hours, take time off, and limit your texts, emails, and calls when you are off duty. Let your associates know that burning out is not a job requirement at your workplace.

5 Demand the Best from All Team Members



Creating a positive workplace environment also involves being courageous enough to address poor performance. After all, high performing team members deserve the best coworkers. Don't put up with anything less, or you'll find your best associates headed for the exit.

ABOUT SWIFT BUNNY

Swift Bunny is a data-driven employee feedback company. Our flagship solution is Ingage™, the apartment industry's first employee lifecycle feedback system. Ingage™ is an event-triggered, year-round feedback system that is more than a survey tool. The solution pairs meaningful data with personalized insights and planning, empowering multifamily leaders to take specific action to solve their greatest workplace challenges. Focusing on the issues that matter most to team members can improve employee satisfaction, increase resident satisfaction and retention, enhance brand reputation, and boost the bottom line.

