

Revolutionizing How Multifamily Manages Employee Feedback



Monitor Engagement Year-Round

Measuring employee satisfaction once a year doesn't cut it. Data has a shelf life. To keep teams enthused and high performing, leaders need current and continual data.



Automated Surveys

Surveys are triggered by key events in the employee lifecycle such as new hire onboarding, anniversary, and position change.



Confidential Feedback

Confidential surveys give team members a safe way to speak the truth, so leadership can celebrate the things employees appreciate and improve the things that get in the way of success.



Data-Driven Decisions

Better data leads to more effective leadership and decision-making. Identify organizational strengths and weaknesses by drilling down into employee feedback and making meaningful changes.



Reporting

An intuitive dashboard and robust reporting allow leaders to compare results across a portfolio and drill down to find the sentiments by region and position.



Benchmarking

Compare portfolio results against industry peers, providing multifamily-focused performance insights.



Identify Hot Spots

Review results and discover where engagement, performance, and retention may be at risk. Compare results for regions and positions.



Take Action

Feedback is only valuable if you do something with it. Utilize the built-in recommendations in our Action Item Library to address the issues that matter most to employees. Easily track results with our project management tool.



Built by Experts

Our solution is powered by the industry's experts in innovative feedback systems. Leverage our decades of experience in writing and administering effective multifamily surveys.



Two-Dimensional Survey Approach

Our unique survey methodology asks not only for agreement with statements about the employee experience, but also about each topic's importance. This enables leaders to quickly identify what matters most to employees and make impactful improvements.



Bilingual

Your workforce is bilingual. We are, too. All surveys are offered in both English and Spanish.



Ongoing Consultation

Our team of engagement experts is invested in your success. We partner with you for ongoing, personalized consultation and a guiding hand.



Improve Engagement and Boost NOI

When employees are engaged and high performing, resident satisfaction, lease renewals, and referrals increase. Boost employee and resident retention, enhance your brand reputation, and improve your bottom line with Ingage™ year-round employee feedback system.



Improve satisfaction, retention, and results across your entire multifamily portfolio with Swift Bunny's people performance solutions. Find out how Swift Bunny can help you uncover honest feedback from both employees and customers, identify priorities, and reduce turnover.

Schedule a discovery session at contact@swiftbunny.com or 888.896.2933.

Simplifying How Multifamily Gathers Employee Feedback



Unlimited Feedback Potential

No need to manually enter email addresses. It's easy to define your survey audience by selecting from employees, regions, or positions within your organization.



Flexible and User-Friendly

Easily create surveys for some or all of your employees using your custom questions or select from our expertly written question library.



Integrate with Your Employee Database

No need to manually enter email addresses. It's easy to define your survey audience by selecting from employees, regions, or positions within your organization.



Detailed Dashboard

Automatically analyze your survey responses and get powerful reporting. Easily export results and share with other leaders in the organization.



Amplify the Voice of Your Employees

Create custom surveys for any purpose, including training evaluation, collecting input on new initiatives, or pulse surveys on hot topics. Ensure employees' perspectives are considered in every decision you make.



Amplify the Voice of Your Employees

Ingage by Swift BunnyTM clients use Inquire to dive even deeper into their employee feedback with follow-up surveys. Companies with limited survey needs may find creating on-demand, custom surveys uncovers the insights they need.



Multiple Collection Methods

Gather feedback via weblink, email, social media, and more. Multiple collection options allow for anonymous, confidential, and non-confidential surveys depending on your needs.



Multiple Collection Methods

No limitations to the number of surveys you may send, the number of questions in a survey, or the number of respondents. Never encounter additional fees or surprise charges.



Consultative Support

Our team of survey experts is invested in your success. We have decades of survey experience and are eager to assist. We partner with you for ongoing, personalized consultation and a guiding hand.



Ask More Questions. Get More Feedback. Make Better Decisions.

Your employees have a lot to say. Inquire by Swift BunnyTM gives you an easy and effective way to collect their opinions and feedback. Use those insights to make better, data-driven decisions and accelerate employee satisfaction and performance.

Improving Community Reputation, Resident Retention, and the Bottom Line



Monitor Resident Satisfaction Year-Round

Measuring customer satisfaction once a year doesn't cut it. To get an accurate picture of how well you are meeting the needs of your residents and prospects, you need more frequent touch-points.



Detailed Dashboard

Analyze your survey responses and get powerful reporting via an online dashboard. Drill down by region, community, or individual responses and take immediate action. Easily export results and share with other leaders in the organization.



Improve Renewal Rates

A proprietary algorithm factors in survey topic scores, level of importance, and the correlation with the likelihood to renew. Knowing which residents are at risk of turnover allows management to take action to save them.



Identify Priorities for Improvement

A unique two-dimensional survey approach lets you focus on the factors that are known to drive leasing decisions and resident retention. Easily identify what is most important to your customers and where there is room for service improvement.



Get a More Complete Snapshot

Connect with every customer—not just a random sampling. Automatically soliciting feedback from all prospects and residents at key moments in the customer journey leads to more informed decisions.



Evaluate Service Delivery in Real Time

Gathering more and better data allows you to better manage your rental housing customer experience and respond to service opportunities in time to make a recovery.



Industry Benchmarking

Compare your portfolio's results to your rental housing peers, providing industry-specific performance insights.



Consultative Support

Our team of multifamily experts is invested in your success. We partner with you to identify the issues that are impacting your portfolio's performance, guide your decision-making, and steer you to success.



Drive Performance and NOI

When you uncover and act upon the issues impacting the prospect and resident experience, you drive customer satisfaction, leasing, resident retention, community reputation, and your portfolio's bottom line.

Connect the Dots Between Employee Engagement, Service Delivery, and Resident Satisfaction

When your team members are high performing and enthusiastic, they create rewarding living experiences for residents. That's why we've developed one comprehensive platform to measure, manage, and maximize employee performance. Pair Intouch by Swift Bunny™ resident feedback solution with Ingage by Swift Bunny™ employee feedback system to monitor customer and employee sentiments side-by-side and drive performance.



Improve satisfaction, retention, and results across your entire multifamily portfolio with Swift Bunny's people performance solutions. Find out how Swift Bunny can help you uncover honest feedback from both employees and customers, identify priorities, and reduce turnover.

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Streamlining Employee Onboarding, Offboarding, and Transitions



Enhance First Impressions

From the moment a new hire accepts your job offer, create a positive first impression with an organized, efficient, and comprehensive employee onboarding plan. Reduce the disruption and cost of constant turnover by setting expectations, improving engagement, and increasing loyalty to the company.



Improve Efficiency & Accountability

Track all your people-focused processes from a user-friendly dashboard. Collaborate with other leaders, regions, and departments to ensure consistency in deliverables to your associates. When you give employees a strong start, you prepare them to become high performers.



Customize Plans by Position or Group

Customizing tasks and plans to meet your specific needs doesn't require workarounds; it's how IntroduceTM works. Create unique workflows to fit your organizational needs while providing a tailor-made new hire experience.



Track Compliance in Real Time

Monitor compliance with all tasks and plans at a glance. Sort and report on your data by region, role, and more. Low compliance scores are flagged to capture attention, grade your processes, and allow you to make adjustments where needed.



Ease Employees into New Roles*

As your associates grow and progress in their career paths, they may need additional support. Help transitioning team members succeed in their new roles or locations by creating customized plans for their promotion or position change.



Organize Employee Offboarding

If you have to say goodbye, make it a little easier for everyone involved. Streamline the offboarding process so no steps are missed when an employee exits the organization.



Monitor Employee Turnover Expenses*

Replacing employees is expensive. Monitor the estimated cost of turnover for your vacant positions to better manage your organizational performance.



Improve Employee Recruitment and Retention

Create a consistently professional and engaging hire-to-retire experience with Introduce by Swift BunnyTM. Designing easy and efficient employee workflows strengthens your employer brand, makes recruiting and hiring easier, and helps drive down turnover.

Streamline and Support Your Employee Workflows from Time of Hire to Retirement

Let's make the workplace work well for all your employees, leaders, and residents. That's why Swift Bunny designed one comprehensive platform to measure, manage, and maximize employee performance. Pair Introduce by Swift BunnyTM workflow manager with Ingage by Swift BunnyTM employee feedback system, Inquire by Swift BunnyTM custom survey builder, and Intouch by Swift BunnyTM resident feedback solution to drive satisfaction and performance.